

7 March 2001

To whom it may concern,

The Australasian Carpet Cleaning Institute (ACCI) was formed in June 1994 with the sole intention of training and supporting elite professionals within the carpet cleaning industry. During this time we have trained over 1000 technicians throughout Australasia and earned the support and respect of manufacturers of carpet and upholstery items including, Wools of New Zealand, DuPont, Interface and the Furniture Industry Association of Australia.

The courses conducted by ACCI are designed and developed according to manufacturers requirements and Australian Standards 3733:1995. Those who attend the Carpet Cleaning and Upholstery Cleaning courses are required to pass a written examination with accuracy above 95%. In this way we are certain that the technical information is understood. The Specialty Spot and Stain Removal and Water Damage courses contain practical sessions in order to maintain a high standard.

As part of the ongoing service provided by ACCI we offer a technical support helpline as well as laboratory testing facilities available to assist members with any unusual situations. In this way we can provide solutions to problems as they occur.

It is obvious that Sean O'Shea of O'Sheas Carpet Cleaning, has pride in his workmanship and a real desire to meet the demands and expectations of his clients. The carpet cleaning industry needs more professionals like Sean. Sean's commitment to servicing his clients to the best of his ability deserves acknowledgment and congratulations. For any of your carpet cleaning problems you can be confident that O'Sheas Carpet Cleaning will do the very best job possible.

We at ACCI are proud to have Sean O'Shea of O'Sheas Carpet Cleaning as a member of our Institute and have no hesitation in recommending him to you.

Yours sincerely



Leo R Powell
Director



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**Training Elite
Professionals**